



Tested and Proven

To our Valued Customers:

DDL is pleased to notify you of a change taking place to our Quality Management System regarding our ISO 9001 Certification.

This change will have no impact to the quality of testing services we provide to you.

Please ensure that this communication reaches the appropriate people within your organization, namely those individuals responsible for Supplier Quality.

DDL has been certified to ISO 9001 since 2003 and has been accredited to ISO 17025 since 2015.

ISO 17025:2005, Clause 1.6 states the following:

“If testing and calibration laboratories comply with the requirements of this International Standard, they will operate a quality management system for their testing and calibration activities that also meets the principles of ISO 9001.”

Additionally, a communication¹ issued jointly by ISO (International Organization for Standardization), ILAC (International Laboratory Accreditation Conference) and IAF (International Accreditation Forum), dated April 2017, states the following:

A laboratory's fulfillment of the requirements of ISO/IEC 17025 means the laboratory meets both the technical competence requirements and management system requirements that are necessary for it to consistently deliver technically valid test results and calibrations. The management system requirements in ISO/IEC 17025 are written in language relevant to laboratory operations and operate generally in accordance with the principles of ISO 9001.

Because all elements of ISO 9001 are contained within ISO 17025, certification to ISO 9001 in addition to ISO 17025 accreditation is redundant. Therefore, DDL has elected to permit its ISO 9001 certification to expire without renewal when it reaches its expiration date on June 22, 2018. As stated previously, this change will not affect the quality of testing services we provide.

DDL will continue to remain compliant to ISO 9001 and will use it as the basis for internal audits of DDL's Quality Management System; technical requirements will continue to be audited against ISO 17025.

DDL is currently preparing to transition to ISO 17025:2017. ISO 9001:2015 will be used as a significant part of our basis for planning the transition.

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Should have any questions regarding this matter, please contact DDL Customer Care at DDLCustomerCare@testedandproven.com. To download a copy of DDL's certifications, please visit <https://www.testedandproven.com/about-ddl/certifications/>.

Thank you for making DDL your independent testing laboratory of choice.

Sincerely,

Christine Velarde
Quality Assurance Manager
DDL, Inc.

¹https://www.nist.gov/sites/default/files/documents/2017/07/05/joint-iso-iec-17025-communicue-2017-final-signed_1.pdf

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